# TSI RANKINGS REPORT

COROMANDEL

Q2 2022

#### **ABOUT THIS REPORT**

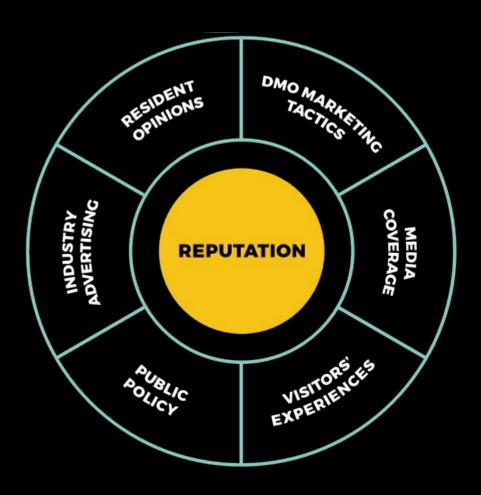
## Measure the complete brand behind your reputation with the Tourism Sentiment Index®.

Your organization exists to encourage people to visit. It is a vital force and a vital voice, but it is not alone. Operators, residents, visitors, media and associations are among the many who contribute to your complete brand and, ultimately, its success. Together, these are the voices that build your reputation.

Your organization has a special impact on the complete brand as it directly supports the tourism industry, plus it influences those who intersect and interact with tourism. Knowing the state of your destination's reputation – the results of your activities combined with all the others – is a new necessity for destination marketers.

Tracking reputation is how you measure your destination's success.

Tourism Sentiment Score® is how you measure your reputation.



#### **USING THE QUARTERLY RANKINGS**

This report is issued every quarter of the calendar year to:

Deliver the best headlines about your destination.

Track key changes in your destination's reputation, based on its Tourism Sentiment Score®.

Rank destinations around the world in overall performance and for each of the tourism assets monitored by Tourism Sentiment Index.

With this report, your organization can regularly:

Update the reputation KPI.

Share good news and positive developments about your destination with stakeholders and the wider community.

Track performance changes over time, including how specific industry sectors are contributing to success.

Understand how your destination compares to others in your area and around the world.

#### WHAT'S INSIDE

#### **OUARTERLY HIGHLIGHTS**

Headlines

Benchmarks

Drivers

#### **DESTINATION ANALYSIS**

Trends

Comparisons

Drivers in detail

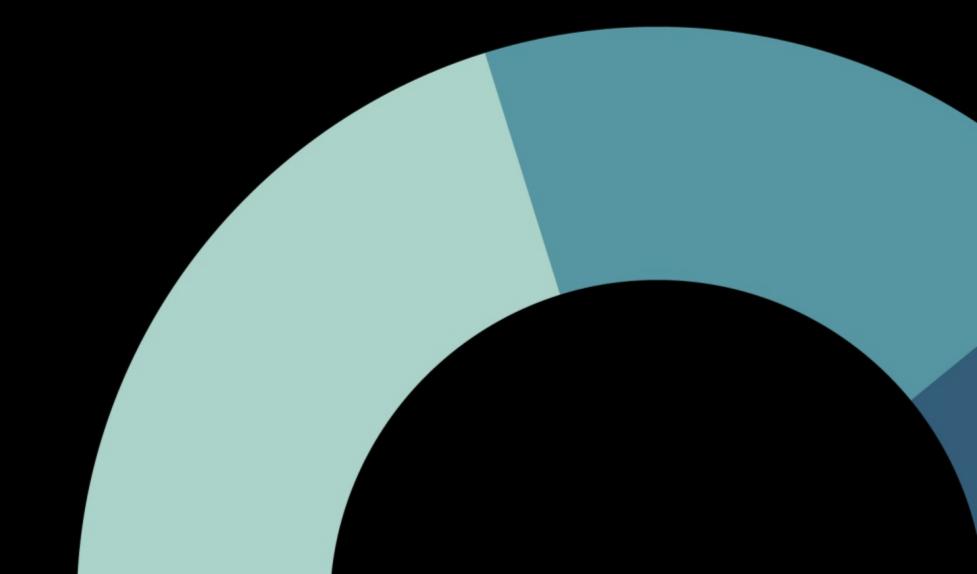
Summary of assets

#### **GLOBAL RANKINGS**

By overall performance

By tourism asset

# COROMANDEL QUARTERLY RANKINGS



#### COROMANDEL HEADLINES FOR Q2 2022

These are the performance highlights for your destination. Share these with stakeholders and your wider community.

Coromandel had a Tourism Sentiment Score® of 16.8.

The top contributors to Coromandel's overall performance were: Beaches (56%), Attractions (22%), and Restaurants + Dining (3%).

Beaches in Coromandel generated 30% more positive sentiment than half of the destinations around the world, placing Coromandel in the top 30% in the world for this tourism asset.

## UNDERSTANDING THE TOURISM SENTIMENT SCORE®

The best way to power your destination's success is to foster a reliable, positive reputation.

The best way to track your destination's success is to measure its reputation through the Tourism Sentiment Score®

Your destination's Tourism
Sentiment Score® is calculated by analyzing millions of pieces of online content that have been categorized into as many as 50 tourism assets. This captures the many voices of your complete brand and expresses through a score whether their impact is positive or negative.



#### COROMANDEL BENCHMARKS

The Tourism Sentiment Score® at global, national or other levels provides benchmarks that your destination should aim to meet or exceed. When it does, your reputation is strong, and your destination is on the road to success. Track and report performance benchmarks throughout the year.

	MEET OR EXCEED THESE BENCHMARKS	YOUR DESTINATION'S SCORE	SUCCESS?
GLOBAL	20.1	16.8	
NATIONAL	19.1	16.8	
WAIKATO	18.9	16.8	

### WHAT BENCHMARKS REVEAL

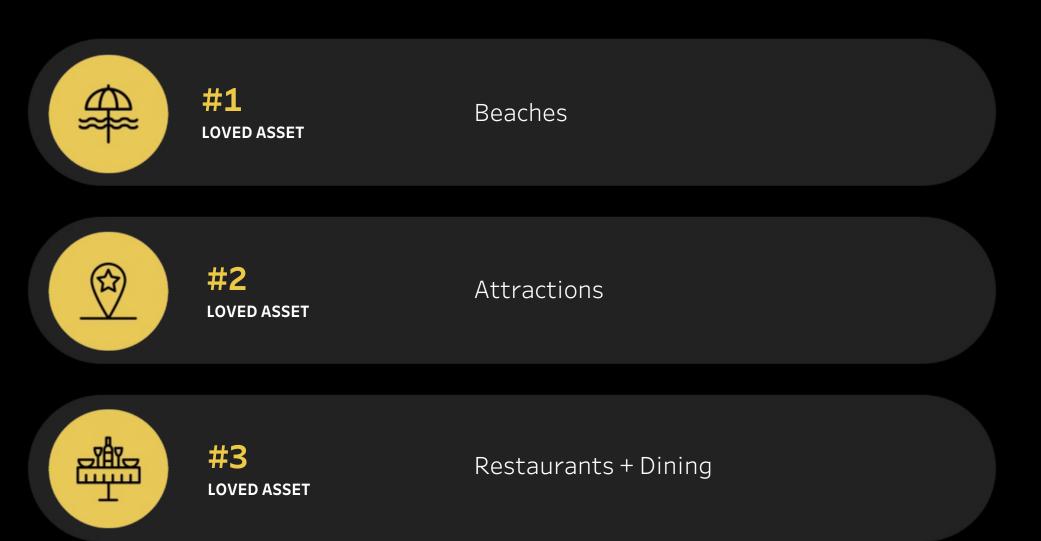
Coromandel's Tourism Sentiment Score® of 17 in Q2 fell below the global, national and Waikato level benchmarks.

This places Coromandel amongst the top destinations across New Zealand with a national rank of #11.

#### COROMANDEL DRIVERS

The tourism assets named here appeared most often in the data analyzed to calculate your destination's Tourism Sentiment Score®. They are driving your overall performance and have the most impact on the destination's complete brand. Are they already important parts of your tourism offering? Is their appearance here something to publicize? Are they part of your promotions? If not, should they be? There could be opportunities to enhance the performance of the complete brand by focusing on these.

### OVERALL PERFORMANCE

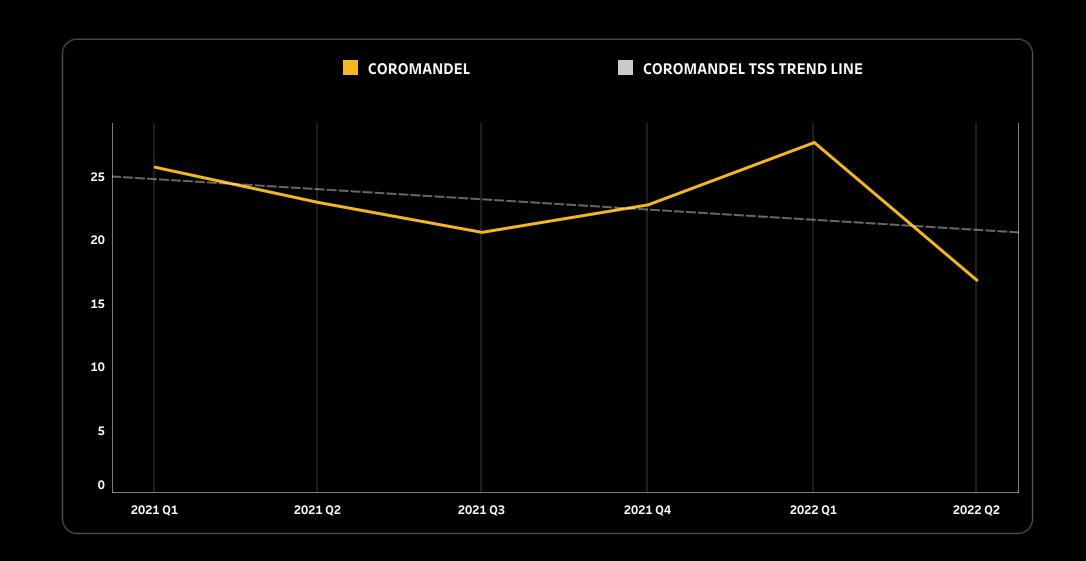


# COROMANDEL DESTINATION ANALYSIS



#### COROMANDEL TRENDS

Following how your Tourism Sentiment Score® climbs over quarters, or goes through cycles rising and falling, identifies time periods that you can investigate to learn what was working well or what to improve. It could reveal the influence of new tourism experiences, campaigns coming and going, happy crowds during festival season and so on. The global average is included as a comparison and reflection of how the tourism industry is faring internationally. Think about elements that may be pushing your score throughout the year to plan how to improve your complete brand.



#### PERFORMANCE ANALYSIS

Over the past 18 months, Coromandel's performance has been decreasing at an average rate of -13.9%. This is behind of the Waikato average trend of -12.9%.



#### COROMANDEL COMPARISONS

Looking at five similar destinations, you can see how your destination ranks and understand how to think about your destination's performance. How much higher or lower is your Tourism Sentiment Score®? Consider researching what was happening in the other destinations that may have contributed to their scores, especially the tourism assets that were contributing most to their complete brands.

RANK	DESTINATION	TOURISM SENTIMENT SCORE®	TOP TOURISM ASSET
78	Lake Wanaka	25	Nature Photography
216	Taupo District	21	Attractions
291	Mount Maunganui	19	Beaches
299	Nelson	19	Air Travel
383	Coromandel	17	Beaches
472	Manawatu Region	11	Festival + Events + Concerts

#### COROMANDEL DRIVERS IN DETAIL

Taking a closer look at the tourism assets having the most impact on your complete brand, you can learn about their popularity based on how much of the analyzed data they represent, and how each one's performance is developing. You may also see one of them noted as particularly strong and worth greater consideration and attention in your own activities, including PR.



#### **Beaches**

This asset represents **56%** of Coromandel's Tourism Sentiment Score<sup>®</sup>.

Performance compared to last quarter: **15.33%** 

Performance compared to Q1 2021: -3.12%

NOTABLE

Beaches in Coromandel generated 30% more positive sentiment than half of the destinations around the world, placing Coromandel in the top 30% in the world for this tourism asset.



#### **Attractions**

This asset represents **22%** of Coromandel's Tourism Sentiment Score<sup>®</sup>.

Performance compared to last quarter: **100.00%** 

Performance compared to Q1 2021: **100.00%** 

NOTABLE

Attractions in Coromandel generated 40% more positive sentiment than half of the destinations around the world, placing Coromandel in the top 10% in the world for this tourism asset.



#### **Restaurants + Dining**

This asset represents **3%** of Coromandel's Tourism Sentiment Score<sup>®</sup>.

Performance compared to last quarter: -87.89%

Performance compared to Q1 2021: -83.52%

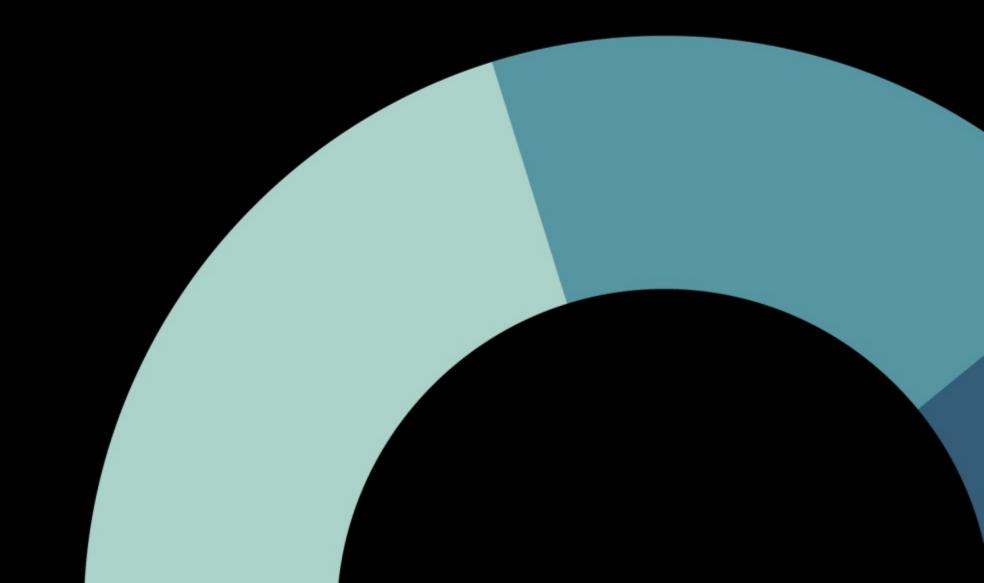


#### COROMANDEL SUMMARY OF TOURISM ASSETS

You have seen the top tourism assets, now see the rest. These are performance details about all tourism assets representing 1% or more of the data analyzed about your destination. Any asset outperforming a global or national score is an opportunity to enhance your complete brand through further development and promotion.

ASSET	CONTRIBUTION TO TSS	TOURISM SENTIMENT SCORE®	GLOBAL PERCENTILE	NATIONAL PERCENTILE
Beaches	56%	34	70th	95th
Attractions	22%	35	90th	60th
Restaurants + Dining	3%	8	10th	5th
Nature Photography	3%	11	15th	5th
Hiking + Rock Climbing	2%	12	30th	25th
Nightlife	2%	26	90th	55th

# Q22022 GLOBAL RANKINGS



#### GLOBAL RANKINGS OVERALL

#### PERFORMANCE

In January, we released the 100 most loved destinations around the world. They are the Leading Places for 2022. Applying the same methodology, we provide these global rankings to your organization in each report. They are the top 100 destinations that have earned the highest Tourism Sentiment Score® this quarter.

#### COROMANDEL, WAIKATO

TOURISM SENTIMENT SCORE®

17



#### **TOP 100 GLOBAL DESTINATIONS**

RANK	DESTINATION	TOURISM SENTIMENT SCORE®	RANK	DESTINATION	TOURISM SENTIMENT SCORE®
1	Maldives	42	26	Miami Beach	30
2	Cayman Islands	41	27	Shoalhaven	29
3	Whitsundays	40	28	Savannah	29
4	Sunshine Coast	39	29	Queenstown	29
5	Moreton Bay	36	30	Port Douglas & Daintree	29
6	Perth and Kinross	36	31	Hunter Valley	29
7	Cairns	35	32	Lake District	29
8	Seychelles	35	33	Sharm El-Sheikh	29
9	Pembrokeshire	33	34	Jamaica	29
10	Ibiza	33	35	Cornwall	28
11	Zanzibar	33	36	Scottsdale	28
12	Noosa	32	37	Tulum	28
13	Donostia / San Sebastian	32	38	Adelaide Hills	28
14	Esperance	32	39	Asheville	28
15	Hermanus	32	40	Knysna	28
16	Venice	32	41	Cape Town	28
17	Great Ocean Road	31	42	Barrington Coast	28
18	Aruba	31	43	Santorini	28
19	Bali	31	44	Austin	28
20	Tropical North Queensland	31	45	Sedona	27
21	Mauritius	31	46	Fiji	27
22	Palm Springs	30	47	Puerto Rico	27
23	Townsville	30	48	Magnetic Island	27
24	Bahamas	30	49	Lima	27
25	Punta Cana	30	50	Mornington Peninsula	27
		0 20 40			0 20 40 60

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51	French Polynesia	27	76	Daytona Beach	25
52	Dubai	27	77	Cleveland	25
53	Oceanside	27	78	Lake Wanaka	25
54	Margaret River	27	79	Puerto Vallarta	25
55	Grampians	27	80	Cape Cod	25
56	Indiana Dunes	27	81	Barbados	25
57	South Lake Tahoe	27	82	Marrakesh	25
58	Central Coast	27	83	Byron Bay	25
59	Bergen	26	84	Airlie Beach	25
60	Kelowna	26	85	Exmouth	24
61	Cradle Coast	26	86	Melbourne	24
62	Adelaide	26	87	Memphis	24
63	Bordeaux	26	88	Jacksonville	24
64	Lake Placid	26	89	Copenhagen	24
65	Beverly Hills	26	90	Hervey Bay	24
66	Dallas	26	91	Scenic Rim	24
67	Big Bear Lake	26	92	Aspen	24
68	San Antonio	26	93	Greater Geelong and th.	. 24
69	Fraser Valley	26	94	Antigua and Barbuda	24
70	Liverpool	26	95	Laguna Beach	24
71	Jakarta	26	96	Park City	24
72	Saint Lucia	26	97	Bristol	24
73	Brisbane	25	98	Orange Beach	24
74	Turks and Caicos Islands	25	99	Barossa	24
75	Cancun	25	100	Thompson Okanagan	24
		0 20 40 60			0 20 40 60

#### BY TOURISM ASSET

Applying the same methodology as we used to rank the top destinations for overall performance, we provide these global rankings for each of the tourism assets monitored by Tourism Sentiment Index. These destinations had the highest asset scores for this quarter.

\*Note: to qualify for the top 20, destinations need to meet a minimum conversation volume threshold. This minimum allows for a greater confidence interval within the analysis and a more reliable ranking. In this quarter, Coromandel scored a very high TSS for this category, but did not meet the minimum conversation volume threshold. This tourism asset could present future opportunity.

#### COROMANDEL, WAIKATO

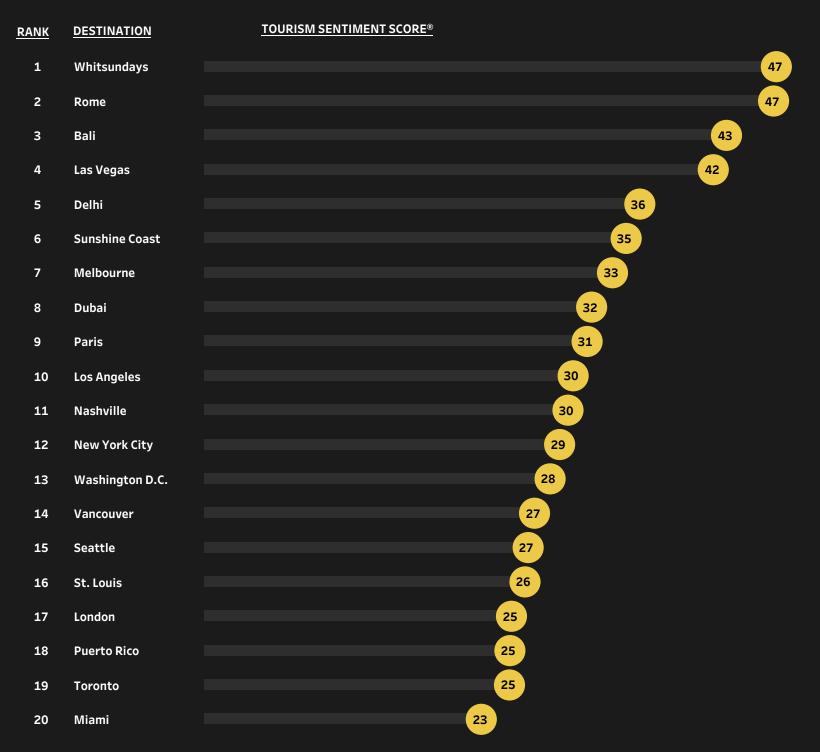
TOURISM SENTIMENT SCORE®

35\*





### Attractions TOP 20



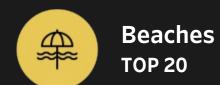
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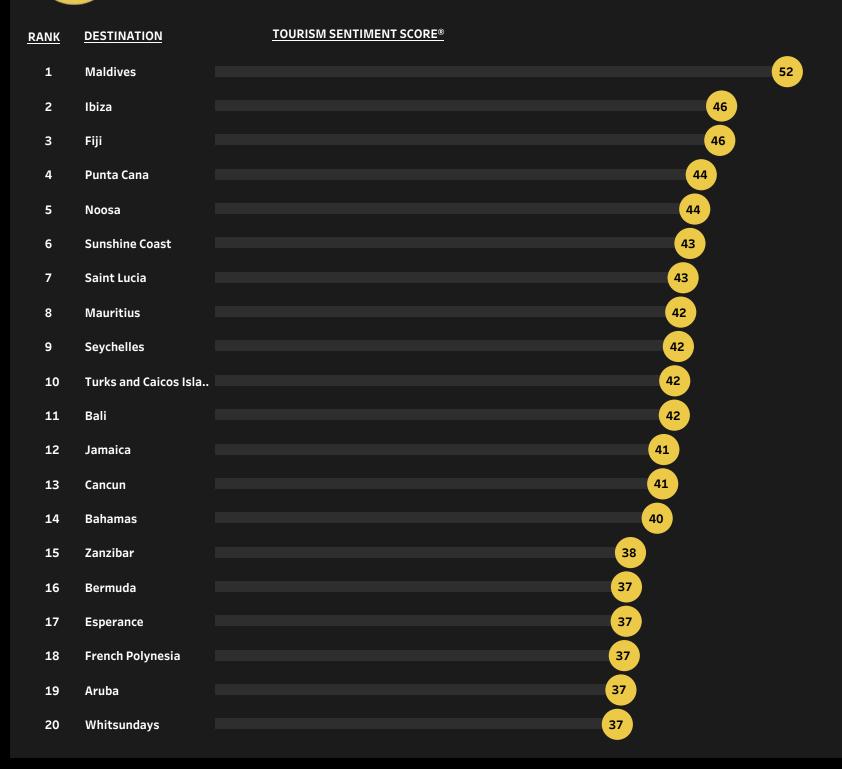
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TOURISM SENTIMENT SCORE®







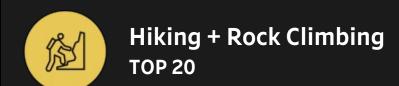
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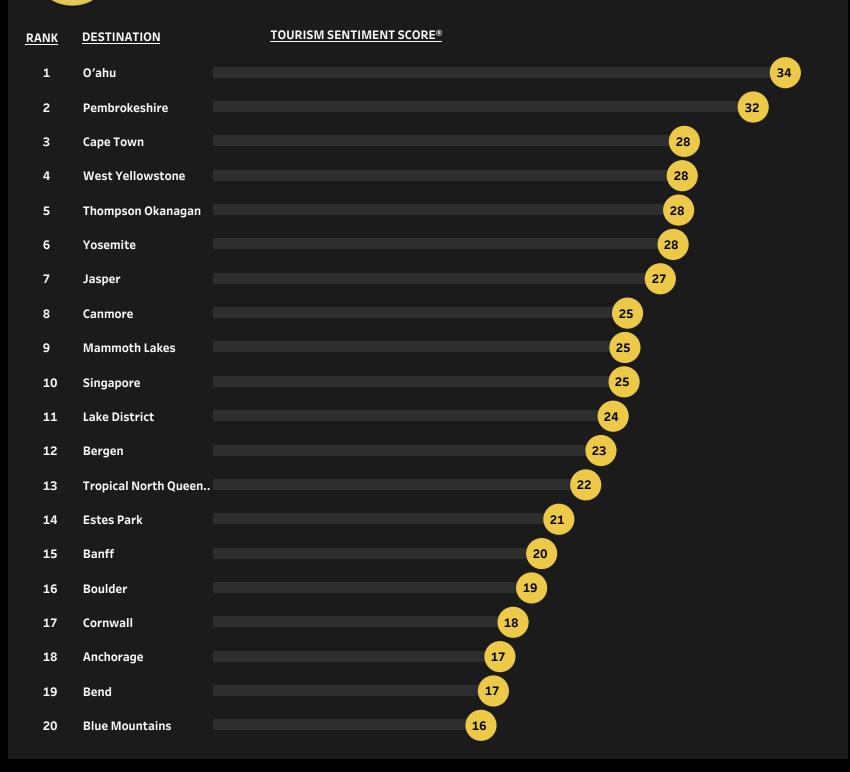
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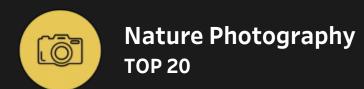
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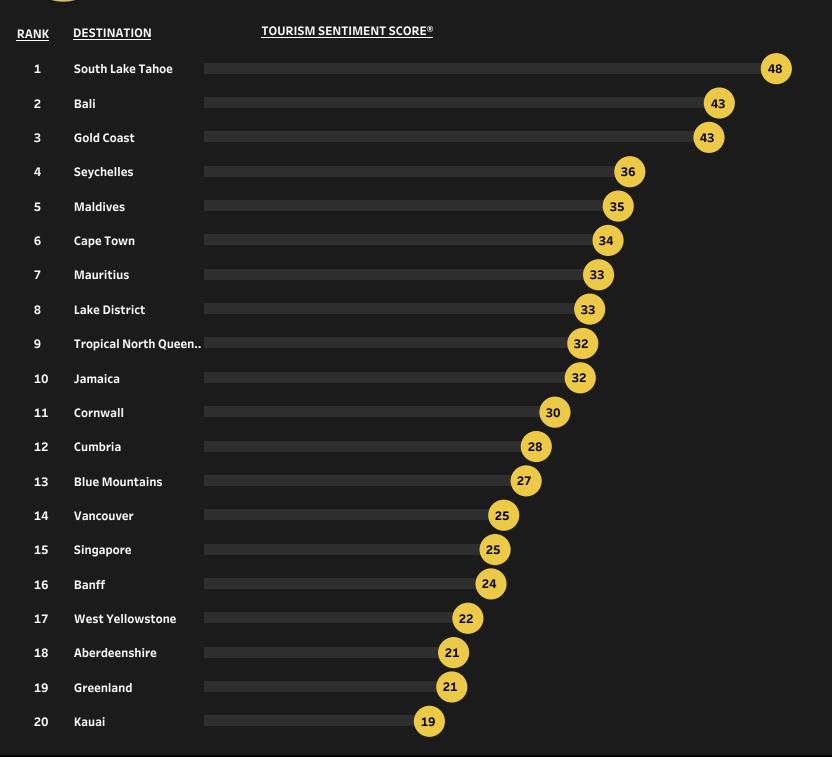
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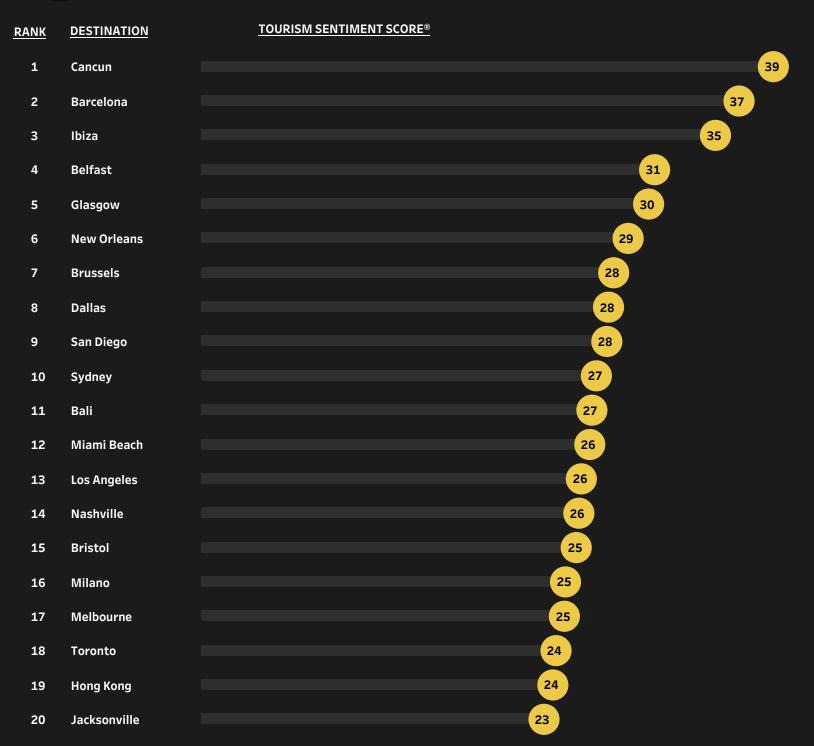
#### COROMANDEL, WAIKATO

TOURISM SENTIMENT SCORE®

26\*







#### BY TOURISM ASSET

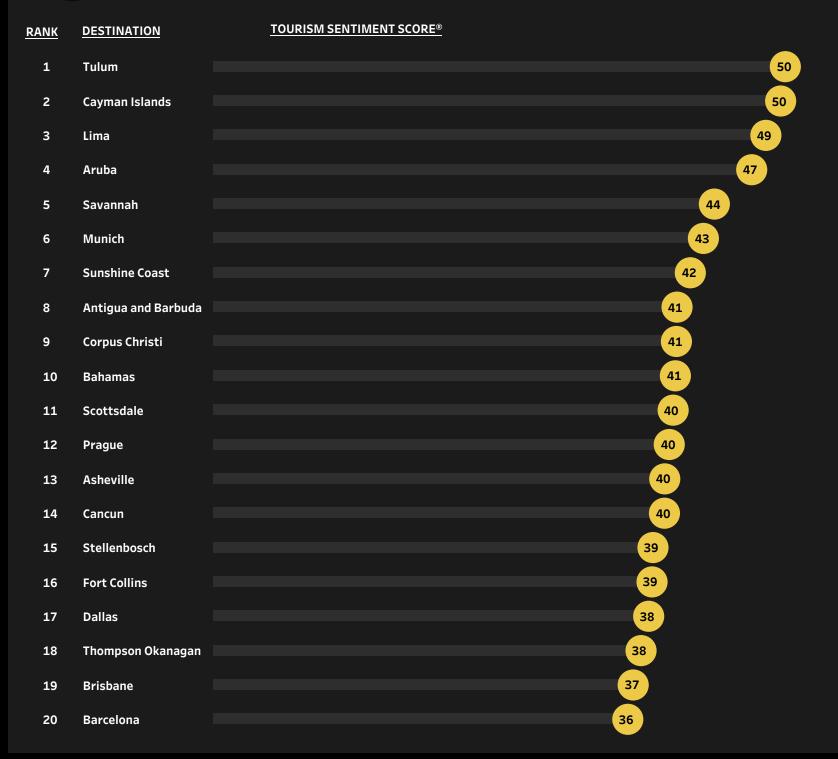
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# TSI RANKINGS REPORT

To review our FAQ, please visit **sentiment-index.com/faq**. If you have any questions about your report, please go to **sentiment-index.com/support-ticket** to submit your question via our support ticket form.